



## Return Policy

- No returns after 30 days.
- 10% restock fee for material stocked at our yard.
- 25% restock fee for special order items (\$75 minimum restock fee).
- Special order returns are subject to supplier approval.
- **No restock fee on packages we designed unless the items are special order.**
- No returns on any engineered lumber.
- All returns must be in resaleable / like new condition.
- If we can't return the item, it will be disposed of immediately, with no exceptions.
- If we need to collect the material from the jobsite, there will be a \$75 pickup fee within 25 miles. If it's outside of 25 miles, see the freight policy below.

## Freight Policy – Delivery / Returns

<u>Distance</u>	<u>Orders less than \$1,000 pre-tax</u>	<u>Orders more than \$1,000 pre-tax</u>
Within 25 miles	\$75	Free
Over 25 miles	\$2 per mile each way	\$2 per mile each way

## Payment Policy

- Checks are not accepted unless you have an active charge account.
- All major credit cards and cash accepted.

**\*\*GOLD LOYALTY CUSTOMERS WILL HAVE DELIVERY FEES WAIVED \*\***

Please let us know if you have any questions!

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