



Return Policy – Cash Accounts

- No returns after 30 days.
- 10% restock fee for material stocked in our yard.
- 25% restock fee for special order items (\$50 minimum restock fee).
- Special order returns are subject to supplier approval.
- If we need to collect the material from the jobsite, there will be a \$50 pickup fee within 25 miles. If outside of 25 miles, see the freight policy below.
- No returns on any engineered lumber.
- All returns must be in resaleable condition.
- If we can't return the item, it will be disposed of immediately.

Return Policy – Charge Accounts

- 10% restock fee for packages/orders we did not design.
- No restock fee on packages we designed unless the items are special order.
- 25% restock fee for special order items (\$50 minimum restock fee).
- Special order returns are subject to supplier approval.
- No returns on any engineered lumber.
- All returns must be in resaleable condition.
- If we can't return the item, it will be disposed of immediately.

Payment Policy

- Checks are not accepted unless you have an active charge account.
- All major credit cards and cash accepted.

Freight Policy – Delivery / Returns

<u>Distance</u>	<u>Orders less than \$500 pre-tax</u>	<u>Orders more than \$500 pre-tax</u>
Within 25 miles	\$50	Free
Over 25 miles	\$1.50 per mile each way	\$1.50 per mile each way